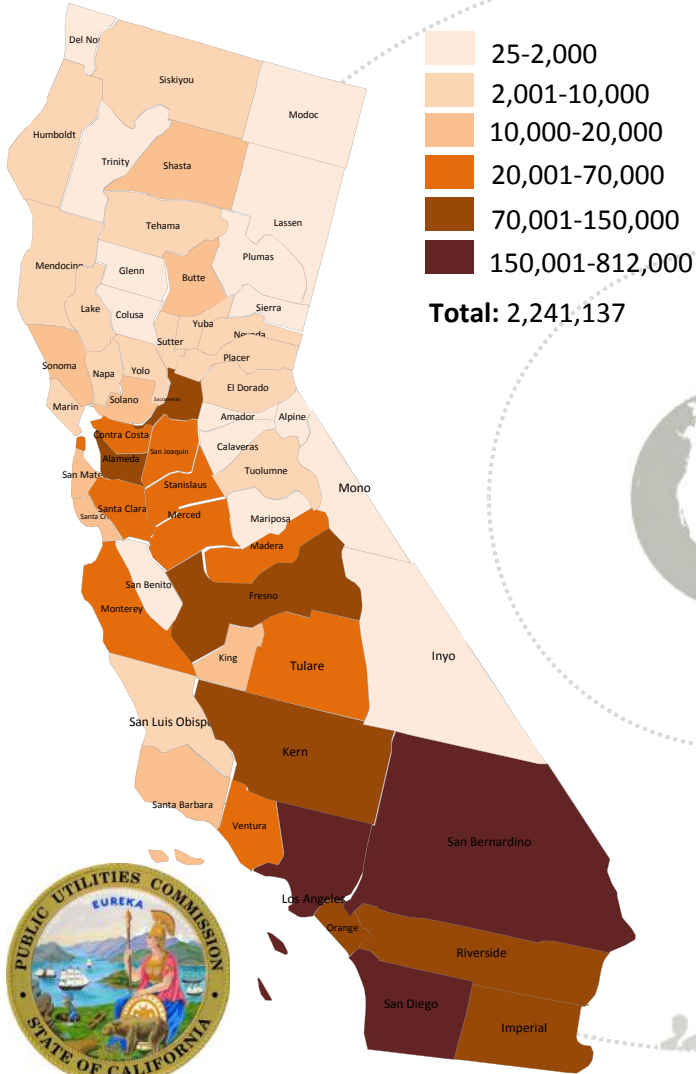


# California LifeLine Program



Public Utilities Code Section 871 *et. seq.* requires the California Public Utilities Commission (CPUC) to promote universal service by making residential service affordable to low income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low income residents to help them stay connected.

## Number of Participants by County



FY 14/15 Enacted Budget	FY 15/16 Enacted Budget
<b>\$202.6 Million</b>	<b>\$345.7 Million</b>

### PROGRAM ELIGIBILITY

#### Household Income Thresholds

or

#### Categorical Enrollment

1-2 members	\$25,700
3	\$29,900
4	\$36,200

Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), or Food Distribution Program on Indian Reservations

**For each additional member, add \$6,300**

**Each household must choose to get the discount either on a home phone or on a cell phone, but not on both**

### Discount Level

Each program participant receives a **\$12.65** discount from California LifeLine in addition to a **\$9.25** discount from Federal LifeLine

### Multi-lingual Access

Enrollment process available in English, Chinese, Japanese, Korean, Spanish, Tagalog, and Vietnamese



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State operations constitute approximately 6 percent of total program budget.  
For more information on California LifeLine: <https://www.californialifeline.com/>